



Privacy Statement

PASSPORT HEALTH, INC
www.passporthealthusa.com

1. General

Passport Health, Inc., and its affiliated franchises throughout the United States, respect the privacy of every individual who visits www.passporthealthusa.com (the "Web Site" or "Site"). Your privacy is very important to us. This Privacy Policy outlines the information we will collect, and how we will use and share that information. This Policy will also tell you what to do if you do not want your personal information collected or shared. If you have any questions about our policy, please email us at privacy@passporthealthusa.com.

2. Your Acceptance of These Terms

Passport Health reserves the right to change its practices at any time, may update the Privacy Statement at any time and has no other obligation of notice of such changes. By using the Web Site, you signify your consent to our Privacy Policy. If you do not agree with this Policy, please do not use the Site. Your continued use of the Web Site following the posting of changes to its terms means you accept those changes.

3. Personally Identifiable Information

There are cases where we may ask you for personally identifiable information such as your name, mailing address, email address, and telephone number. We request personally identifiable information for feedback forms, surveys, our E-Zine and for other services that require registration or subscription. We will not collect any personally identifiable information about you unless you provide it to us voluntarily.

When you provide us with personally identifiable information, Passport Health may:

- store and process that information to better understand your needs, customize your experience, and improve our products and services;
- use that information to contact you via email and postal mail for informational, marketing, and promotional purposes;
- disclose that information to third parties who need such information to provide products and services that you have requested;
- disclose that information to third parties when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) Passport Health's rights or property, other users of the Web Site, or anyone else that could be harmed by such activities; and
- Disclose that information to third parties when we believe in good faith that the law requires it

Except as stated in this Privacy Policy, or as otherwise stated at the time personally-identifiable information is gathered, we will not provide personally-identifiable information to third parties, although certain non-personally-identifiable user information may be provided in aggregate form to third parties.

4. Financial Information

Passport Health may ask you for your credit card number and expiration date when you order goods or services from our travel accessories Web Site www.thetravelaccessories.com. We will use your credit card information for processing orders and may share this information with credit card



processing companies and any other third party that may need the information to process your orders. These organizations have their own privacy and data collection practices, and we have no responsibility for these independent policies.

5. Non-Personally Identifiable Information

Passport Health may also collect information about you that is not personally identifiable. This type of information includes your age, gender, zip code, area code, interests, and preferences. We will not collect any such information about you unless you provide it to us voluntarily. We may share this information in the aggregate with advertisers, business partners, sponsors, and other third parties. For example, we may inform a partner that the users of the Web Site are x percent females and y percent males. These data are used to customize our Site's content. We will also use the data to make visits to the Site easier, quicker, and better for you and our other users. We also may track certain information about your visit to the Web Site, including (without limitation) pages viewed, clickstreams, and searches. Such information is gathered in aggregate and is not linked to any specific users.

6. Other Special Circumstances

Contests, sweepstakes, or other promotions to the Site may have separate privacy practices with regard to the information collected in connection with entering or participating in any such event. You will have a choice of whether or not you would like to allow certain information to be shared with third parties that may have a product or service of interest to you.

7. Modification of Information and Opt-Out

If you registered to receive Passport Health E-zines we may occasionally send you e-mails about current outbreaks that may affect travel destinations, new vaccines entering the market and new products and services we believe may be of interest to you. If you do not want to receive such mailings, there is a simple one-click unsubscribe from any email you receive from Passport Health.

8. Information Collected Automatically

Passport Health may also automatically collect non-personally identifiable information about your use of the Web Site, such as the domain from which you access the Internet (for example, aol.com, if you are connecting from an America Online account), the date and time you access the Site, and the Internet address of the website from which you linked directly to our Site. This information will not be linked to personally-identifiable information. We may use this information to analyze and enhance our Web Site and for security purposes and we may aggregate this information and share the aggregated information with business partners, sponsors, and other third parties.

9. Information Placed Automatically On Your Computer's Hard Drive

When you view the Web Site, we may store some information on your computer. This information will be in the form of a "Cookie" or similar file and will help us in many ways. For example, Cookies allow us to tailor the Web Site to better match your interests and preferences. With most Internet browsers, you can erase cookies from your computer's hard drive, block all Cookies, or receive a warning before a Cookie is stored. Please refer to your browser instructions or help screen to learn more about these functions. (Remember however, that blocking or deleting Cookies may limit your ability to access some or all of the features and services of the Web Site.)

10. HIPAA Compliance



Passport Health adheres to HIPAA. Before your visit to Passport Health, you will have to sign and agree to our HIPAA Policy and Consent Form. The form will be made available to you electronically once you make an appointment at Passport Health. A copy of this form is also available at each of our offices and can be completed at the time of the appointment if it was not completed electronically prior to the appointment.

11. Children

The Web Site is not directed at individuals under thirteen years of age, and Passport Health does not intend to collect any personally identifiable information from such individuals.

12. Links to Other Web Sites

Be aware that Passport Health's partners have links on the Site that take you to other sites that may collect personally identifiable information about you. Passport Health hopes that all third parties involved adhere to Passport Health's policies regarding the privacy of Passport Health's users. However, this Privacy Policy does not cover third party data collection practices and Passport Health does not assume any responsibility for any actions of third parties.

13. Security

The importance of security of all personally identifiable information associated with our users is of utmost concern to us. Unfortunately, no data transmission over the Internet can be guaranteed to be secure. As a result, while we strive to protect your personally identifiable information, we can't ensure or warrant the security of any information you transmit to us or from our online products or services, and you do so at your own risk. However, once we receive your personally identifiable information, we will take reasonable efforts to ensure its security on our systems.

As a client, you will be asked to complete an online clinical intake form through our EMR system (Passageware). The information kept in the EMR is encrypted and password protected. You will be assigned a temporary password and login so you can access the EMR to complete your clinical intake form prior to your appointment. We recommend that you do not divulge your password to anyone. Passport Health will never ask you for your password in an unsolicited phone call or e-mail. Ultimately, you are responsible for maintaining the secrecy of your passwords and any account information. Remember to sign out of your account on the Web Site and close your browser window when you have finished your work. This will ensure that others cannot access our personal information and correspondence if your computer is accessible to others, if you share a computer with someone else, or if you use a computer in a public place like a library or Internet cafe.

14. Whom to Contact

If you have questions or concerns regarding this Privacy Policy and its enforcement by Passport Health, its employees or its franchisees, you should contact Passport Health at:

Privacy Issues
Passport Health, Inc.
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